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Warranty Policy

for Hospital Beds

- 1. D.O.A. Policy (Death On Arrival)
 - 1) within 60 days from the invoice date
 - 2) Replace with the new unit
 - 3) Both transportations charges, to be paid by supplier.
- 2. Warranty Policy for 5 years
 - 1) Until 2 Year from the invoice date (Full Warranty)
 - 1.1) Parts, Labor & One-way freight charge, to be paid by supplier
 - 1.2) One-way freight charge, to be paid by buyer
 - 2) After 2 Years until 5 years from the invoice date
 - 2.1) Parts & Labor, to be paid by buyer
 - 2.2) Both transportation charges, to be paid by buyer
 - 3) For the Bed Frame for 10 years warranty
- 3. All returned units, to be returned within 2 weeks after repair and refurbish.

Yours sincerely,

Point A Technologies, Inc.