



Point A Technologies, Inc.

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Return Policy

for Hospital Bed and Mattress

1. D.O.A. Policy (Death On Arrival)

- 1) within 60 days from the invoice date
- 2) Replace with the new unit within 7 working days
- 3) Both transportations charges, to be paid by supplier.

2. Return Policy

1) Within 15 days after receipt of the bed

And within 30 days from purchasing date

- 1.1) If non-used : the return request can be accepted.
 - One-way return freight : to be paid by the buyer
 - Return bed need to be packed by the original packing materials, such as the metal frame pallet, the carton box and bubble wraps.
 - After receipt of the return bed and after inspected, the refund will be issued.
- 1.2) Any of used bed cannot be accepted for the return request
- 1.3) Any mattress cannot be accepted for the return request

2) After 15 days from the receipt of the bed

Or after 30 days from purchasing date

: all of return request cannot be accepted.

Yours sincerely,

Point A Technologies, Inc.