

Point A Technologies, Inc.

350 North Palm Street, Brea, CA 92821 U.S.A.

Tel: 562-451-3066 info@pointatech.com www.pointatech.com

Tech. Support Line : 866-3POINTA(376-4682)

RMA Request Form

Customer Name :

Date :

Address :

City _____ State ____ Zip _____

Tel :

Fax _____

Contact Person :

e-mail :

Model #	Invoice #	Date	Q'ty	Serial #	Problem Descriptions
1					
2					
3					
4					
** Remark :					

Merchandise Return Instructions :

- Completely fill out the Return Merchandise Authorization (RMA) form. Incomplete RMA forms will be refused.
- E-mail the RMA form with a copy of purchase invoice to info@pointatech.com. An RMA number will be issued within 2 working days and is valid for 15 days.
- To avoid damages, please ship the product(s) with the original packaging materials. POINT A TECH. Will NOT be responsible for any damages or lost items. Charges will be levied on any damages or incomplete parts or packing accordingly. POINT A TECH. reserve the right to refuse and return at customer's expenses.
- Once the RMA number is issued, POINT A TECH. **MUST** receive the product within fifteen (15) days.
- Clearly print the RMA number on the outside of shipping package and ship it to, by freight prepaid:
Point A Technologies, Inc.
350 North Palm Street, Brea, CA 92821 USA
- To contact with RMA department, please call 866-3POINTA (866-376-4682).

RMA # :

ISSUED DATE :

ISSUED BY :

Remarks :