



# Point A Technologies, Inc.

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## On-Site Warranty Policy

### for Hospital Beds

#### 1. D.O.A. Policy (Death On Arrival)

- 1) within 60 days from the invoice date
- 2) Replace with the new unit
- 3) Both transportations charges, to be paid by supplier.

#### 2. Terms & Conditions

- 1) On-Site warranty service will be provided within 3 business days after the approval of the service. The technician will visit the site to repair. The buyer need to provide the space to repair at the site.

If the unit is un-repairable, the defective unit will be replaced by the refurbished unit or the new unit within 5 business days at free cost.

#### 2) For 2 Years Service from the invoice date

- 2.1) For Long Term Care Bed (LT3 & LT5) : U\$290.00
- 2.2) For Hospital Bed (HC5, HC8 & HC9) : U\$390.00

#### 3) For 5 years Service from the invoice date

- 3.1) For Long Term Care Bed (LT3 & LT5) : U\$450.00
- 3.2) For Hospital Bed (HC5, HC8 & HC9) : U\$550.00

Yours sincerely,

Point A Technologies, Inc.