



Point A Technologies, Inc.

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Warranty Policy

for Hospital Beds & Accessories

1. D.O.A. Policy (Death On Arrival)

- 1) within 60 days from the invoice date
- 2) Replace with the new unit
- 3) Both transportations charges, to be paid by supplier.

2. Warranty Policy for 5 years

1) Until 2 Year from the invoice date (Full Warranty)

- 1.1) Parts & Labor, to be paid by supplier
- 1.2) One-way freight charge, to be paid by buyer

2) After 2 Years until 5 years from the invoice date

- 2.1) Parts & Labor, to be paid by buyer
- 2.2) Both transportation charges, to be paid by buyer

3) For the Bed Frame for 10 years warranty

3. All returned units, to be returned within 2 weeks after repair and refurbish.

Yours sincerely,

Point A Technologies, Inc.