



Point A Technologies, Inc.

20957 Currier Road, Unit C, Walnut, CA 91789

Tel : 909-869-8949 Fax : 909-869-8959 www.pointatech.com

Tech. Support Line : 866-3POINTA

RMA Request Form

Customer Name _____ Date _____
 Address _____ Tel _____
 City _____ State ____ Zip _____ Fax _____
 Contact Person _____ e-mail _____

Model #	Invoice #	Date	Q'ty	Serial #	Problem Descriptions
1					
2					
3					
4					
5					
6					
7					
8					

Merchandise Return Instructions :

- Completely fill out the Return Merchandise Authorization (RMA) form. Incomplete RMA forms will be refused.
- Fax the RMA form with a copy of purchase invoice to 909-869-8959. An RMA number will be issued within 2 working days and is valid for 15 days.
- To avoid damages, please ship the product(s) with the original packaging materials. POINT A TECH. Will NOT be responsible for any damages or lost items. Charges will be levied on any damages or incomplete parts or packing accordingly. POINT A TECH. reserve the right to refuse and return at customer's expenses.
- Once the RMA number is issued, POINT A TECH. **MUST** receive the product within fifteen (15) days.
- Clearly print the RMA number on the outside of shipping package and ship it to, by freight paid:
Point A Technologies, Inc.
20957 Currier Road, Unit C, Walnut CA 91789 USA
- To contact with RMA department, please call 866-3POINTA (866-376-4682).

RMA # : _____

ISSUED DATE : _____

ISSUED BY : _____

Remarks :